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Sometimes you may notice that your Fujitsu scanner is suddenly missing from the scanner list in the Kronocard scan interface. In order to fix this issue, please first make sure that the scanner driver is installed in the first place, then restart your computer. Your driver was already installed and the scanner is still missing, please do the following: Uninstall any scanner driver and app related to Fujitsu in the System settings -> Printers & Scanners, please click on your scanner and select "Remove device". Restart your computer. Please then remove the scanner again by repeating step 2. Install the driver for your scanner by clicking on the link in bold, at the top of this article. Open Kronocard and the scanner should now be showing. Was this article helpful? Thats Great! Thank you for your feedback. Sorry! We couldn't be helpful. Thank you for your feedback. Feedback sent. We appreciate your effort and will try to fix the article. Download the PaperStream Capture Application. Click the Back button on your browser to view the previous page. In the applications section, click Download next to PaperStream Capture. Enter your scanners serial number. If the download does not begin automatically, click the Download link containing P5C(version number).exe. If prompted to run or save, select Save. Install the Scanner Driver and Application. Launch the PaperStream IP Driver. Open your Downloads folder and launch the driver installer, P5IPTWAIN(version number).exe. If prompted to allow changes to this computer, select Yes. The installer will run a script to install necessary files, and then open a PaperStream IP Driver Setup window. Click Next to continue. Install the PaperStream IP Driver. On the following screen, confirm that PaperStream IP and Scanner Central Admin are both checked, then click Next. Read the agreement, check the I accept box and click Install. Installation may take several minutes. When complete, all three boxes (PaperStream, Software Panel and Scanner Agent) will be checked, and the Stop button will change to Close. Click Close to complete the driver installation. Install PaperStream Application. Return to your Downloads folder and open the PaperStream application installer. You may be prompted to choose your language, and a PaperStream setup window will open. Check I accept the terms. Select Basic (use basic functions with no limitations). Uncheck Display sample profiles. Uncheck Show Welcome on startup. Click Install. When the installation is completed, click Finish. Click OK when prompted. Configure Scanner Buttons. Plug in Your Scanner. PCC recommends that you plug your scanner into a USB 3.0 port for optimal speed. Open the Windows Printers & Scanners Settings Panel. Find and open the Printers & Scanners settings window from your Windows Start menu. The fi-7160 should appear on the list of added devices. Select Scanner and Properties. Click the device once, then click the Manage button. Next, click Properties. Configure the Scan Button to Launch PaperStream Capture. Select the Events tab. Confirm that Select an event: is set to Scan Button. Select Start this program: Choose PaperStream Capture from the drop-down menu. Now PaperStream Capture will run when the scan button is pressed on the physical scanner. Click OK to close this window. Configure Scanner Profile and Destination. In this section you will configure the scanners settings and route the finished scans to PCC EHR. Open the PaperStream Capture Application. Open the PaperStream Capture Application from the Start menu or desktop icon. Create a Scanner Profile. Click the Lines menu next to the blue Scan button. Select Configure Profiles from the drop-down options and click on the plus (+) button to add a scanner profile. On the left menu select 1. Name and add the Name EHR. Confirm that PaperStream IP fi-7160 is in the Source Box. Select 2. Source from the left menu. PaperStream IP fi-7160 should be visible in the Source box. If the PaperStream IP fi-7160 is not in the Source box, there may be a problem with installation. Contact support at 1(800)722-7708 or support@pcc.com to troubleshoot the issue. Configure Source Parameters. In the Source Parameters box, set the following: Color Mode: Auto Color Resolution: 200 dpi Leave the Paper Size, Sides, and Continuous Scan as defaults. Configure Display Options. In Display Options, set the following: Release After Scan Minimize App. During Scan Do not select Exit App After Scan, as this can slow scanning time. Leave Mark Options on the default settings. Save and Name Your Profile. Click Save As under the Scanner Driver Profile drop-down. Name this driver profile EHR at the prompt. Configure Your Scanner Profile Destination. Select 3. Destination on the left menu. Change the default TIF to a PDF. In the Folder field, type: \\acros\scanning\bucket###. Replace acro with your PCC practice acronym and ### with your chosen bucket number (bucket001, for example). Use only lowercase for the acronym, and backslash \ as opposed to / forward slash. Which Bucket?: To pick a bucket number, log in to PCC EHR, select Documents from the Configuration menu, visit the Import Documents tab, and choose a bucket from the File Source column. For more information on buckets, visit Configure Document Categories, File Sources, and Default Behaviors. Save Your Scanner Configuration. Click Save. If a warning pops up, click Yes and Close. Return to the Main Screen. Click the Back button to return to the main screen. Map Your Scanner to the EHR Profile. Click the Lines menu and select the Administrator Tool. Select Usability from the left menu. Choose the EHR profile from the Scan drop-down. Save Your Scanner Profile. Click Save and then Close to return to the main screen. Your EHR profile and rules are now set and you are ready to try a test scan. Test Scanning a Document to PCC EHR. Follow the Fujitsu fi-7160 instructions to scan your first document. This first scan will be slow as the service is running for the first time. When the scan completes, log into PCC EHR and navigate to Import Documents. The PaperStream application will flash orange on your toolbar as the scan is processed and the Load New Files button on the Import Documents screen will highlight yellow. Click the Import Documents button to load the scan into PCC EHR. By default, you will see documents from all sources. You can change the File Source drop-down to select a specific bucket. Your scanner is now fully installed. For more information on importing documents, visit Import and Attach a Document to a Patients Chart. Copyright 2010-2025, PCC replied on December 11, 2014. Well add us to the list of unsatisfied Scanconnect and FI7160 users, have to use twain or else we experience the same problems already posted on this string. Not sure when it will be fixed but hope soon because as users replace scanners they are popping up like crazy. Had two cases this week from two different customer sites. Marta Hortel replied on August 26, 2015. This scanner is the worst. It works. But its a pain. They have updated the driver again for that link that Alex Huang posted and I got it working with scanconnect eventually. Better just avoid it though if you can replied on March 6, 2014. Hello Alex, I have been playing around with this some more. Fujitsu updated their drivers for the 7160 on 2/20/2014. I downloaded these and re-installed. They are calling it the PaperStream IP (ISIS) driver. (Version 1.7.01402.07001) I am still unable to get the scanner to be recognized by Scan Connect. I do see a lot of older models in the selection dialog (as in the fi-5120, fi-6130 ect) They are using LF 9.1 with Scan Connect 8.3. I tried the testappn.exe. The scanner was not listed in the list. I have attached a screenshot of what I see. What is interesting to me, is that when this dialog comes up in the LF Scan interface, there are a LOT more options for scanners. When trying to select a scanner for the testappn.exe, I do not see the same list as when choosing a scanner for Scan Connect in LF Scan. I did try the KB article you mentioned. When I copied those files into the PIXTRAN folder, it prompted me to overwrite. They already existed in that folder. When I tried to configure Scan Connect, the scanner is still not showing up in the list. As I said before, when we configure with TWAIN, we can scan without issue, though we would like to get it working with Scan Connect and ISIS. replied on May 14, 2014. Anyone have an update on this? Does the Fujitsu 7160 now work in Laserfiche using Scan Connect with the ISIS drivers? Thanks The Fujitsu Fi-7160 is a superior document scanner thats engineered to fit seamlessly into both business and home office environments. Its combination of speed, reliability, and efficiency makes it a perfect choice for users who seek a robust scanning solution. However, to ensure that the scanner operates optimally, it is vital to download and install the correct drivers for your operating system. Windows 10 or Windows 11. In this detailed guide, we will cover the step-by-step process of downloading and installing the Fujitsu Fi-7160 driver, along with troubleshooting tips and additional considerations. Importance of Scanner Drivers. Drivers are specialized software programs that allow your operating system to communicate with hardware devices, like a scanner. Without the correct driver, your operating system may not recognize the scanner, rendering it unusable. Therefore, downloading and installing the latest driver is crucial for optimal performance and compatibility with the latest features of Windows. System Requirements. Before diving into the download and installation process, its essential to verify that your system meets the requirements. The Fujitsu Fi-7160 typically operates with the following specifications: Operating System: Windows 10 (32-bit and 64-bit), Windows 11 (32-bit and 64-bit) Processor: 1 GHz or faster x86 or x64-bit processor RAM: 4GB or more Hard Disk Space: 1GB of available space USB Port: USB 3.0 for optimum performance Internet Connection: Required for driver download and updates Step 1: Downloading the Fujitsu Fi-7160 Driver. Visit the Official Fujitsu Website: Go to Fujitsus official support page to find the latest drivers. This is crucial for ensuring that you are getting safe and reliable software. Navigate to the Downloads Section: Look for the "Drivers & Downloads" section, typically located under Product Support. You may be prompted to enter the model number of your scanner enter "Fi-7160." Select Your Operating System: Choose your OS from the dropdown menu. Make sure to select Windows 10 or Windows 11, depending on your setup. Locate the Driver File: Browse through the search results until you find the driver. Usually, youll see both the driver and a user manual. Click on the link for the driver to download it. Download the File: Once youve found the correct file, click the download button. The file will typically be in a .zip format. Step 2: Installing the Fujitsu Fi-7160 Driver. Now that you have downloaded the driver, follow the steps below to install it: Extract the Driver File: Locate the downloaded .zip file, right-click on it, and select Extract All. This will open a new window asking you where you want to extract the files. Choose a location you can easily access. Run the Setup File: After extracting, navigate to the location where you have unzipped the files. Look for the executable file named something like "setup.exe" or "install.exe." Double-click on it to start the installation process. User Account Control: A User Account Control (UAC) prompt may appear asking for permission to make changes to your device. Click Yes to allow the installation to proceed. Follow the Installation Wizard: The installation wizard will guide you through the process. Youll need to agree to the license agreement and select your preferences. Make sure to choose the appropriate options that suit your needs. Connect the Scanner: The installation wizard may prompt you to connect the Fujitsu Fi-7160 to your computer. Use a USB 3.0 cable to connect the scanner for best performance. Its also advisable to connect it directly to your computer instead of using a USB hub. Complete the Installation: Once everything has been set up, the wizard will finish installing the driver. A completion message will appear. Click Finish to exit the installation wizard. Restart Your Computer: Although this might not always be necessary, restarting your computer can help make sure that all settings are properly applied. Step 3: Testing the Scanner. Once the driver installation process is complete, its essential to test the scanner to ensure that its functioning as expected. Heres how to do it: Open Your Scanning Software: Fujitsu scanners often come with their own software, such as ScanAll PRO or PaperStream Capture. Open the software you typically use for scanning. Configure Scanner Settings: Go to the device settings in the software and select the Fujitsu Fi-7160 as your scanning device. Ensure you have the right paper size and resolution selected. Run a Test Scan: Load a document into the scanner and initiate a scan. Check the output for quality and accuracy. If the scanner functions correctly, congratulations! You have successfully installed the Fujitsu Fi-7160 driver. Troubleshooting Common Issues. While the installation process is relatively straightforward, users may encounter issues. Here are some common problems and troubleshooting tips: Scanner Not Detected: Check Connections: Make sure the USB cable is securely connected at both ends to the scanner and the computer. Restart the Scanner and Computer: Sometimes a simple reboot can fix detection issues. Test USB Port: Try connecting the scanner to a different USB port on your computer. Ensure youre using a USB 3.0 port for better performance. Reinstall the Driver: Uninstall the currently installed driver from the Device Manager and reinstall it. Poor Scan Quality: Check Scanner Settings: Make sure the right resolution and color settings are selected in the scanning software. Clean the Scanner: Over time, dust and debris can affect scan quality. Refer to the user manual for instructions on how to clean the scanner. Frequent Paper Jams: Check for Obstructions: Inspect for any foreign objects that might be blocking the scanners paper path. Use Recommended Paper Types: Verify that you are using paper types that are compatible with the scanner. Keeping Your Driver Updated: To keep your Fujitsu Fi-7160 driver functioning optimally, its essential to keep it updated. Older drivers may lead to compatibility issues with the latest operating systems or software updates. Heres how to check for driver updates: Visit the Fujitsu Website Regularly: Check for new driver releases specifically for the Fi-7160 model. Utilize Automatic Update Features: Some modern operating systems, including Windows 10 and 11, often handle driver updates automatically. Make sure that this feature is enabled. Check Windows Update Settings: Occasionally, Windows will release updates that include driver updates. Ensure your Windows Update settings are set to inform you about available updates. Conclusion. Downloading and installing the Fujitsu Fi-7160 driver for Windows 10 and 11 can greatly enhance your scanning experience. By following these steps meticulously, youll ensure that your scanner operates efficiently, allowing you to focus on your work rather than deal with technical issues. Regular updates and basic troubleshooting techniques will help maintain the scanners functionality over time. The Fujitsu Fi-7160 is not just a scanner; its an essential tool that can streamline your document management processes, making it well worth the effort to keep it functioning at its best. With the correct driver installed, you can fully leverage its advanced features, such as double-sided scanning, high-speed scanning, and OCR capabilities. Embrace the efficiency and reliability that the Fujitsu Fi-7160 offers, and youll find that it significantly enhances your productivity.

Fujitsu fi-7160 scanner not working. Fujitsu fi-7160 not connecting. Fujitsu fi-7160 not being detected. Fujitsu fi-7160 drivers. Fujitsu fi 7160 not showing up. Fujitsu fi-7160 vertical lines.