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Frequently Asked Questions about Hampton Inn & Suites Des Moines DowntownWhich popular attractions are close to Hampton Inn & Suites Des Moines Downtown?Nearby attractions include Downtown Farmers Market (0.1 miles), Principal Park (0.3 miles), and World Food Prize Hall of Laureates (0.3 miles).See all nearby attractions.What are some of the property amenities at Hampton Inn & Suites Des Moines Downtown?Some of the more popular amenities offered include an indoor pool, free wifi, and free breakfast.See all property amenities.Which room amenities are available at Hampton Inn & Suites Des Moines Downtown?Top room amenities include air conditioning, a flat screen TV, and a refrigerator.See all room amenities.What food & drink options are available at Hampton Inn & Suites Des Moines Downtown?Guests can enjoy free breakfast and barbeque facilities during their stay. Learn more.Is parking available at Hampton Inn & Suites Des Moines Downtown?Yes, a parking garage, paid private parking on-site, and paid public parking on-site are available to guests.Learn more.What are some restaurants close to Hampton Inn & Suites Des Moines Downtown?Conveniently located restaurants include Fong's Pizza, El Bait Shop, and Royal Mile.See all nearby restaurants.Are there opportunities to exercise at Hampton Inn & Suites Des Moines Downtown?Yes, guests have access to an indoor pool and a fitness center during their stay.Learn more.Is Hampton Inn & Suites Des Moines Downtown located near the city center?Yes, it is 0.4 miles away from the center of Des Moines. See all nearby attractions.Are any cleaning services offered at Hampton Inn & Suites Des Moines Downtown?Yes, dry cleaning and laundry service are offered to guests. See all property amenities.Are pets allowed at Hampton Inn & Suites Des Moines Downtown?Yes, pets are typically allowed, but it's always best to call ahead to confirm. Learn more.Does Hampton Inn & Suites Des Moines Downtown offer any business services?Yes, it conveniently offers a business center, meeting rooms, and conference facilities. See all property amenities.Want more?See more questions & answers about this hotel from the Tripadvisor community. See all 0 photos Check standard prices, special rates & last minute deals Hurry! Other travelers are looking at this page right now. Check standard prices, special rates & last minute deals Room, 1 King Bed, River View 1 King Bed Check savings and offers View room details and amenities In Room Entertainment - 39-inch flat-screen TV with premium channels Food and Beverages - Refrigerator, minibar (fees may apply), microwave, and coffee/tea maker Bed Type and Features - Bed sheets Restrooms & Showers - Partially open bathroom, shower, and hydromassage showerhead Extra Features - Phone; free cribs/infant beds available on request Pleasure - Air conditioning and daily housekeeping Accessibility - Closed-captioned TV Non-Smoking, pet friendly Connecting/adjoining rooms can be requested, subject to availability Amenities and Features Adjoining-Connecting rooms available Complimentary cribs/infant beds Complimentary wired Internet TV size measurement: inch Room, 2 Queen Beds, River View 2 Queen Beds Check savings and offers View room details and amenities In Room Entertainment - 39-inch flat-screen TV with premium channels Food and Beverages - Refrigerator, minibar (fees may apply), microwave, and coffee/tea maker Bed Type and Features - Bed sheets Restrooms & Showers - Partially open bathroom, shower, and hydromassage showerhead Extra Features - Phone; 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(0.3 miles from the hotel location) Address: 221 Walnut St, Des Moines, IA 50309, USA Principal Park Home of the Iowa Cubs with baseball games, beautiful views, and family-friendly facilities. (0.4 miles from the hotel location) Address: 1 Line Dr, Des Moines, IA 50309, USA Science Center of Iowa Interactive exhibits & planetarium shows appealing to all ages, focusing on science and technology. (0.7 miles from the hotel location) Address: 401 W Martin Luther King Jr Pkwy, Des Moines, IA 50309, USA Iowa State Capitol Iconic building featuring a 23-karat gold leaf dome and guided tours showcasing governmental history. (1.7 miles from the hotel location) Address: 1007 E Grand Ave, Des Moines, IA 50319, USA Gray's Lake Park A popular outdoor recreation spot with a beach, walking trails, paddle boat rentals, and scenic views. (2.3 miles from the hotel location) Address: 2101 Fleur Dr, Des Moines, IA 50321, USA Get competing quotes for free and save up to 70% on group rates for Weddings, Meetings, Sports Teams and other Events. We have lowest special group rates and discounts for any type or group size. GROUP RATES (9+ ROOMS) Šai naktsmītnei ir 3 trešo pušu ilgtspējības sertifikāti. Uzzināt vairāk par sertifikātiemISO 14001:2015 Environmental management systemSertifikāta izsniedzējs(-i): DEKRA Certification, Inc.ISO 50001:2018 Energy management systemsSertifikāta izsniedzējs(-i): DEKRA Certification, Inc.ISO 9001:2015 Quality management systemsSertifikāta izsniedzējs(-i): DEKRA Certification, Inc.Viesu atsauksmesViesu sniegtais vērtējums: 7.9Lasīt visas atsauksmesKategorijasBezmaksas bezvadu internets Patrick Apvienotā Karaliste„Location was good, within easy reach of all facilities I.e. Bars & Restuarants"CCathy Amerikas Savienotās Valstis„The bed was very comfortable. The location for our stay was great."Michael Amerikas Savienotās Valstis„Convenient location. The beds were comfortable. The breakfast was good"JJolene Amerikas Savienotās Valstis„I left my jacket in the closet and when I went back a few hours later, the front desk clerk took me to the room so I could retrieve it. Great downtown location with a nice view of the river. The shower pressure was amazing and water stayed warm..."Hill Amerikas Savienotās Valstis„Loved the location. The rooms were spacious and comfortable. Very clean."CCathy Amerikas Savienotās Valstis„Breakfast was good. Staff very helpful and friendly. Checking gentleman exceptional."Corrales Amerikas Savienotās Valstis„Lo que Mas me gusto el carisma de la senorita Luz la de la cosina todo mui limpio efisiencia y calidad y mui Rica la comida la habitation mui limpia todo estubo bien si recomiendo este hotel le doing Un 10/10"Marla Amerikas Savienotās Valstis„The location of the coffee, which I understand why it was there for outside of breakfast hours, but during breakfast hours was not in a user friendly location. Breakast choices were nice but could use more seating."MMichele Amerikas Savienotās Valstis„Comfortable bed, clean. Pet friendly. Nice location."SSabina Amerikas Savienotās Valstis„Complimentary breakfast. The desk clerks were helpful and very pleasant."Naktsmītnē Hampton Inn & Suites Des Moines Downtown tiek pieņemtas īpašās vēlmes - pievienojiet tās nākamajā darbībā!Viesiem reģistrējoties ir jāuzrāda personu apliecinošs dokuments ar fotogrāfiju un maksājumu karte.Atcelšana / priekšapmaksaAtcelĀļanas un priekĀļapmaksas noteikumi atĀļĀ·iras atkarĀ«bĀ no uzturĀ"Ā¡anĀs vietas veida. LĀ«dzu, ievadiet uzturĀ"Ā¡anĀs datumus un pĀrbaudiet nepieciešamĀs uzturĀ"Ā¡anĀs vietas noteikumus.Jebkura vecuma bērni var šeit uzturēties.Šajā naktsmītnē bērniem, kas ir sasnieguši 18 gadu vecumu, tiek piemērotas pieaugušo cenas.Lai redzētu pareizās cenas un noslogojuma informāciju, lūdzu, pievienojiet meklēšanai bērnu skaitu savā grupā un viņu vecumu.Šajā naktsmītnē nav pieejamas bērnu gultiņas un papildgultas.Minimālais reģistrēšanās vecums ir 21Mājdzīvnieki ir atļauti. Maksājums var tikt pieprasīts.Ja rezervējat vairāk nekā 9 numurus, var tikt piemēroti atšķirīgi noteikumi un papildmaksas.Maksājumu kartes, kas tiek pieņemtas šajā viesnīcā Skaidra nauda netiek pieņemtaSvarīga informācija naktsmītnes viesiemReģistrējoties viesiem ir jāuzrāda derīgs personas identitāti apliecinošs dokuments ar fotogrāfiju un kredītkarte. Lūdzu, ņemiet vērā, ka visu īpašo prasību izpilde ir atkarīga no to pieejamības. Par īpašo prasību izpildi var tikt pieprasīta papildmaksa.Šo naktsmītni pārvalda, licencē vai pārstāv uzņēmums. Šī ikona neietekmē nodokļu piemērošanu, tostarp PVN un citu "netiešo nodokļu" piemērošanu, taču to ir nepieciešams parādīt saskaņā ar ES patērētāju tiesību aktiem. Plašāku informāciju par uzņēmumu varat atrast šeit: Skatīt informāciju par uzņēmumu What is Travelers' Choice?Tripadvisor gives a Travelers' Choice award to accommodations, attractions and restaurants that consistently earn great reviews from travelers and are ranked within the top 10% of properties on Tripadvisor.View prices for your travel datesEarn Trip Coins after your stayView all 3 deals from $163Prices are provided by our partners, and reflect nightly room rates, including any mandatory fees. Taxes not included. Please see our partners for more details.Did you already book this hotel?Tell us so we can help you plan.Price trends in the next 30 daysPrices are currently high for your tripAbout4.5#3 of 11 hotels in UrbandaleStay near restaurants and shopping at the Hampton Inn & Suites Des Moines Urbandale hotel. Conveniently located off of I-80, our hotel provides easy access to downtown Des Moines. You'll be near popular destinations like Living History Farms and Camp Dodge. Choose one of our guest rooms or suites and enjoy free WiFi, an LCD TV and a clean and fresh Hampton® bed. Jump start each day with free hot breakfast. In a hurry? Grab one of Hampton's On the Run™ Breakfast Bags, available Monday through Friday. Our friendly team will be happy to recommend a restaurant for lunch and dinner. After a busy day, relax in your room watching your favorite shows on the HDTV. With an oversized desk and ergonomic chair, you can get work done from the comfort of your room. Keeping up your routine is easy with our fitness center and indoor pool. When you need access to a printer, fax and copying capabilities, visit our business center. Never fret if you've forgotten an essential item at home.Suggest edits to improve what we show.Improve this listingFree High Speed Internet (WiFi)Fitness Center with Gym / Workout RoomChildren Activities (Kid / Family Friendly)Pets Allowed (Dog / Pet Friendly)Business Center with Internet AccessPaid private parking on-siteHOTEL CLASSStar ratings are intended to indicate the general level of features, amenities, and services to expect. This property is classified according to Giata.revbear7 wrote a review Sep 2024Saint Paul, MinnesotaHotel's FavoriteThe most friendliest black lady at front desk at night shift - she's the BEST I've ever met in any Hampton I went to, she rocked the best at friendliness presence! I forgot her name but her presence was very radiant and welcoming to any guests. AWESOME!Date of stay:September 2024Trip type:Traveled soloRoom Tip:A great night -This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.R W wrote a review Aug 2023Lewisville, North CarolinaOur stay at the hotel was 9 nights.The basics: The room and shower were clean. A clean shower head and shower without mold or mildew (which is often a problem I see in hotels).Everything functioned as expected, microwave, fridge, air conditioner.Lots of light in the room, good water pressure.Minimal traffic noise on the side away from the highway.Comfortable bedThe only area needing attention is the exhaust fan in the bathroom needs dusting.Breakfast standard Hampton fare. The only issue was occasionally there was an attendant that did not speak English so when they were asked for something that was running out, they would just say they didn't have it. Also, on the days the hotel was sold out, they could not keep up with replenishing the food in a timely manner.Our great service started with the wonderful smile we received from Grace as Jesse checked us into our room.We were personally greeted by Jesse and Grace whenever we came through the lobby. It was a nice personal touch to be welcomed back and asked about our day and to wished well as we ventured out to explore Des Moines.We had a room mix-up after our first night that could have been disastrous.Grace immediately stepped in to assess the issues and find a resolution. She assured us that her goal was to make sure we had an enjoyable, comfortable stay. I've had issues at other Hilton properties before but never has the response been so compassionate and complete. Grace thought beyond just addressing the issue to making sure we were cared for. Therefore, this review is about how wonderful Grace is and not an elaboration of the issue.Our bond with Grace became so strong. When we arrived at our room on our last night (9pm), we found housekeeping did not service our room. We asked for towels and sheets so we could handle ourselves. Grace came up and serviced our room.Date of stay:August 2023Trip type:Traveled with familyThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Happy2Travel wrote a review Sep 2022Seattle, WANice clean hotel that assumes you don't want housekeepingAfter my first night in the hotel I kept thinking how nice it was. The lobby looked new and clean. The room is big with a comfortable bed; the pool is nice; the breakfast was great. I planned to give the property a 5 of 5 review. But then, on my first full day of the stay, I left the hotel in the late morning and returned in the evening to find the room hadn't been serviced. The bed was unmade; the wet used towels were still in the bathtub; and my smelly trash was still in the cans. I went to the front desk to ask why the room wasn't serviced and was told the hotel only services rooms on request. I've stayed at hundreds of hotels and this is the first time I've ever heard of one that assumes you don't want housekeeping! This fact seems too important to not bring to the attention of every guest during check-in. UPDATE: Subsequent to writing my initial review, I learned Hilton changed their policy so that most of their properties in the US default to no housekeeping. I think this is a terrible decision which they've pretended is responsive to customer preference when clearly it's a cynical cost-cutting initiative. I still blame the hotel for not asking if I'd like my room cleaned. Especially when they see someone check in with a toddler, they should reveal you won't get garbage removed or fresh towels unless you specifically request it.Date of stay:September 2022This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Michelle W wrote a review Aug 2023IowaNot up to Hampton StandardsI reached out to Hampton Inn repeatedly befor writing this review and they kept requesting the same information even though I had provided it. I stay at Hampton inn locations all the time but this one was not up to Hampton standards. We stayed in a double Queen room, one of the beds was unusable due to urine smell in the bed, likely in the mattress. The bathroom was complete out of hair conditioner that was provided in the refillable bottles. The next morning breakfast was subpar with extremely limited options and seating was ridiculous. We had to wait for someone to get up and leave just so we could sit. I talked to the hotel about the urine smell and nothing was done. I followed up with the Hampton contact us and they have continued to act like we never stayed on any Hampton property even with a copy of the receipt. Very disappointed in this property and do not recommend staying there.Date of stay:August 2023This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.dentalgal wrote a review Oct 2021IndianaNice stay - will stay here again !Very clean hotel and room - comfortable and quiet. I had a room on the 2nd floor. Even tho I am a Hilton honors member was not recognized at check in (a big no no ! And no property gift offer) I liked the sign in the elevator to not allow doors to slam ! Why do people do this - appreciated the heavy secure door and seal at bottom for noise and safety. My only complaint about room was pillows were very worn and yellowed inside of the case. They need tossed. And the breakfast was not well stocked. I had 3 nights in week here and no fresh bakery item for 2 of 3 days. And no hot chocolate. They said it didn't come in truck but does management not fill in with trip to a store ?? Last morning no danish. No bakery item under the sign " fresh bakery item daily " lol ok ??? Just minor but a good stay. I would stay here again !!Date of stay:October 2021Trip type:Traveled soloRoom Tip:Get a room facing away from interstate.This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Maggie G wrote a review Jun 2022Salina, KansasThis is the 2nd time I've stayed here and it will probably be the last. The only credit I give is to the front desk staff who are always friendly. Not always quick though. My last visit was for a business trip. I arrived late, and when I entered into my room it was still dirty and in disarray from the guest before me. Ew. So I had to go back down to the front desk and request a new room. The front desk attendant said that "they had a new house cleaner" that was till learning the ropes. They were nice enough to put me in a suite to the trouble. The suite had be "cleaned" but was still disgusting. The couch has visible stains all over it, the furniture and decor was extremely outdated, there was some gross nasty sticky stuff all over the table legs and feet, and there was hair in my bed. I felt gross just staying there. And they charge $119 a night? What a rip. Never again. Stay anywhere else.Date of stay:May 2022Trip type:Traveled on businessThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Steve H wrote a review Jan 2021Madison, WisconsinPretty sad when they don't follow their own policiesChecked in to the Hampton Inn tonight, already a little nervous about staying in a hotel during the height of COVID, so what did we find?? Even though the website and in-room materials talk about all the steps they are taking to insure guest safety, there is no sign of the promised cleaning seals on the doors or stickers in the room stating that things have been sanitized. I complained at the front desk and was told "I'm sure the room was cleaned ... we must have run out of stickers." That's supposed to make us feel good? I'm a very disappointed Hilton Honors member to say the least. Well done management!Date of stay:January 2021Trip type:Traveled with familyThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.joni r wrote a review Jun 2023Don't go for the breakfast!We stayed here twice in May on our way to and from MN. The beds are comfortable, but I am done staying here for a free breakfast. I just returned from KC and stayed at a Homewood Suite (another Hilton property). There was no comparison in breakfast quality and quantity. The Hampton had minimal options - one egg offering and waffles. Fresh fruit, oatmeal, and yogurt were non-existent on our stays as were simple spreads like cream cheese and peanut butter for bread. The breakfast area was terribly hot and either items were sparse or not replenished. Also we found that rarely was an employee present at the main desk for questions. We will choose another hotel on our next visit. You can do better, Hilton!Date of stay:May 2023Trip type:Traveled as a coupleThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Jaime T wrote a review Jan 2024I'd rather deal with hemorrhoids than this hotel again.Horrible experience dealing with the general manager at this location. If you have the slightest issue with your reservation, do not expect management to work with you to resolve the issue. The front desk staff was not empowered to resolve the issue, Hilton Guest Services was not empowered to resolve the issue and it took over 10 business days (and counting) to receive a return communication from the general manager. I hope it's just this location, but I predict you will have a MUCH better experience with a different hotel group.Date of stay:January 2024Trip type:Traveled with familyThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Kpvb wrote a review Sep 2023United StatesWe stayed here twice this month. Overall good hotel. Rooms are fresh and clean. Safe neighborhood with stores and restaurants nearby. Plenty of parking with good lighting. The hotel breakfast is very weak. Each stay the oatmeal was empty and never refilled. Fresh fruit offering was old oranges or apples. No sliced fresh fruit.Date of stay:September 2023Trip type:Traveled with familyThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.No results found. • Try changing or clearing your search to read questions and answers.dentalgal wrote a tip Oct 2021Indiana60 contributions18 helpful votes"Get a room facing away from interstate."Read full reviewJewels wrote a tip Jul 2020Peoria, Illinois7 contributions2 helpful votes"Don't stay here if you want a quiet night of sleep"Read full reviewB0nnieD wrote a tip May 2018Shickley, Nebraska24 contributions16 helpful votes"There is not a bad room in the hotel, one of the nicest hotels that I have stayed in."Read full reviewNot the right property for you?There are more places to choose from in the Urbandale area.Is This Your Tripadvisor Listing?Own or manage this property? Claim your listing for free to respond to reviews, update your profile and much more.Claim Your ListingFrequently Asked Questions about Hampton Inn & Suites Des Moines/UrbandaleWhich popular attractions are close to Hampton Inn & Suites Des Moines/Urbandale?Nearby attractions include AMC (0.6 miles), The Cab Johnston (0.4 miles), and Styled. By Jj Boutique (0.7 miles).See all nearby attractions.What are some of the property amenities at Hampton Inn & Suites Des Moines/Urbandale?Some of the more popular amenities offered include an indoor pool, free wifi, and free breakfast.See all property amenities.Which room amenities are available at Hampton Inn & Suites Des Moines/Urbandale?Top room amenities include air conditioning, a flat screen TV, and a refrigerator.See all room amenities.What food & drink options are available at Hampton Inn & Suites Des Moines/Urbandale?Guests can enjoy free breakfast during their stay.Learn more.Is parking available at Hampton Inn & Suites Des Moines/Urbandale?Yes, free parking and paid private parking on-site are available to guests.Learn more.What are some restaurants close to Hampton Inn & Suites Des Moines/Urbandale?Conveniently located restaurants include Texas Roadhouse, Ruby Tuesday, and B-Bop's.See all nearby restaurants.Are there opportunities to exercise at Hampton Inn & Suites Des Moines/Urbandale?Yes, guests have access to an indoor pool and a fitness center during their stay.Learn more.Are any cleaning services offered at Hampton Inn & Suites Des Moines/Urbandale?Yes, laundry service and self serve laundry are offered to guests. See all property amenities.Are pets allowed at Hampton Inn & Suites Des Moines/Urbandale?Yes, pets are typically allowed, but it's always best to call ahead to confirm. Learn more.Does Hampton Inn & Suites Des Moines/Urbandale offer any business services?Yes, guests have access to a business center and meeting rooms during their stay. See all property amenities.Are there any historical sites close to Hampton Inn & Suites Des Moines/Urbandale?Many travelers enjoy visiting Living History Farms (2.9 miles) and Val Air Ballroom (4.9 miles). See all nearby attractions.